



Lodging Policies

- ✓ Dogs must be well socialized and enjoy the company of other dogs (*special accommodations may be made if this is not the case – please call us to discuss*).
- ✓ Dogs over 6 months must be spayed or neutered
- ✓ Dogs must have age appropriate vaccinations, including Bordatella, or have current titer tests.

Check in and Check Out

- ✓ Overnight lodging and daycamp Check-in and Check-out times: 7:30-8:30AM and 4:00-5:30 PM.
- ✓ Absolutely no Check-ins or Check-outs after 5:30 PM.
- ✓ Overnight Check-ins between 4:00 – 5:30PM will be charged a (1/2) day fee the first day.
- ✓ Check-outs between 7:30 AM and 8:30AM will not be charged for the current calendar day.

Reservations and Cancellations

Reservations are required but may be made the same day if space is available. We request 48 hour notice of cancellations.

Peak Times: There is a 3 day minimum charge for the following Peak Times: Thanksgiving (Tues before to Sun after), Christmas and New Years (December 18 – Jan 5), Spring Break (March 13-31), Memorial Day Weekend (last weekend of May), Labor Day Weekend (first weekend in September). A valid credit card number must be on file to hold the reservation. Cancellations made 7 days prior to reservation will not be charged. **Cancellations made less than 7 days prior to reservation will be charged the 3 day minimum charge. No-shows will also be charged 50% of the original reservation fee.**

Veterinary Care Warranty Program

All overnight campers are required to participate in the Veterinary Care Warranty Program. This program covers up to \$250 in veterinary costs, if your pet is injured or becomes sick as a result of their stay with us. Please read the Lodging Agreement for complete details. Fee: \$5 per pet per visit.

Meals and Snacks

Meals are fed twice daily and the dogs receive a variety of healthy snacks throughout the day. We prefer you provide your dog's regular diet as it helps avoid tummy upsets and diarrhea.

- Please pack only enough for feeding each day.
- All food must be in a mouse proof container, clearly labeled with name and feeding instructions.
- No need to pack a bowl, we have plenty.
- If you choose to let us provide the food, there will be an additional \$2.00 per day fee. Special treats – we give treats daily, but if your pal is used to something special at home, feel free to pack it.
- Please no rawhides or sterilized bones, as they can present a choking hazard.

Bedding

We provide appropriate bedding, however, if you think your dog would be more comfortable with her favorite blanket, send it along. All blankets must be fully machine washable.

NO Stuffed Bedding please. If your dog requires a cushioned bed, please let us know and we'll provide it for her.

What to Pack for Your Dog

- ✓ Food
- ✓ Bedding (optional)
- ✓ Collar and Leash (no prong, choke or shock collars please)
- ✓ Please leave your dog's toys at home (Kongs or other "stuffables" are okay), as we have plenty and we can't guarantee their safe return.

Payment

We accept Cash, Check or Credit Card (Visa, MC or Discover). Payment is due in full upon Check-out.

Please have your dog on a leash when arriving and do not enter the fenced areas without a staff member to escort you. Bring your dog and belongings into the Training Center (large grey building) for check in.